

# HOSPITALITY BOOKING ENGINE

by Khubi Solutions Ltd., UK

## For Browsers

The screenshot shows the 'HOSPITALITY BOOKING ENGINE' interface. At the top, there is a red header with the text 'HOSPITALITY BOOKING ENGINE'. Below this, there are navigation tabs: 'Select Dates', 'Rooms & Rates', 'Guests', 'Preview', and 'Confirmation'. The 'Select Dates' tab is active. The main content area displays information for the 'Divani Caravel Hotel', including a photo gallery, address (P.O. BOX 45555, Nairobi, Greece), and a description. A calendar is visible, showing dates for June and July 2011. The calendar indicates that rooms are available for the dates 28, 29, and 30 of June 2011. There are also input fields for 'Arrival Date', 'Departure Date', 'No of Nights', 'Total No. of Adults Staying', and 'Total No. of Child Staying'. A 'Corporate/Promotion Code' field is also present. The interface includes a 'Currency Converter' and 'Register' link in the top right, and 'Modify/Cancel Reservation' and 'Registered User Login' links on the right side.

- Browsers can book online and make payments online for reservations.
- Payments are accepted both in Local (KSH) as well as International (US\$) currencies. Payments are processed in real time through the payment gateway connected with the booking engine.
- Book multiple rooms for multiple properties belonging to the same Hotel Group.
- Facility to see detailed information regarding each hotel property including an image gallery.
- Facility to view detailed information of rooms in each hotel or resort including an image gallery.

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- Facility to see the availability information for each hotel property in a dynamic calendar format.
- Facility to select the Arrival Date, Departure Date or No. of Nights, Preferred Currency, No of Adults & Children.
- Facility to enter the Promotion Codes to avail discounts.
- Facility to view the types of rooms, room rates, the best available rates, policy overview such as check-in & check-out time, cancellation policy etc.
- Facility to obtain an instant quote based on selection.
- Facility to select additional services such as airport pick-up etc. during the booking process.
- Facility to add various products from different hotels in a shopping cart and buy during the booking process.
- Facility for existing guests to login and avail quick check-out facility.
- Facility for new guest registration during the booking process.
- Facility to input details of 1 main stay guest per hotel.
- Facility to Preview & Confirm the booking, insert details of credit card securely and pay through a Payment Gateway.
- Browser to receive an email confirmation of the booking made.
- Facility for Travel agents and Tour operators to login and book online with a discounted price.
- Facility to modify or cancel a booking.

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## For Admin

The screenshot displays the 'HOSPITALITY BOOKING ENGINE' admin interface. At the top, there is a navigation menu with options: Bookings, Members, Availability, Hotel Management, Product Management, Manage Tax, Users, Reports, and Logout. Below this is a 'Bookings' section with a 'Filter Options' area containing fields for Date, To, Hotel (a dropdown menu), Search, and By (a dropdown menu set to 'Reservation No'). A 'Search' button is located to the right of the search field. The main content is a table with the following data:

Date	Ref No	Reservation No	Hotel Name	Member Name	Is Cancelled	Status	Pay	Details	Delete
28/06/2011	100009	B100009	Divani Meteora Hotel	Steve Mwaura (Agent)	No			<a href="#">View</a>	<a href="#">Delete</a>
20/06/2011	100008	B100008	Divani Meteora Hotel	Steve Mwaura (Agent)	No	Paid Successfully		<a href="#">View</a>	<a href="#">Delete</a>
20/06/2011	100007	B100007	Divani Meteora Hotel	Parag Phadke	No	Paid Successfully		<a href="#">View</a>	<a href="#">Delete</a>
20/06/2011	100006	B100006	Divani Meteora Hotel	Parag Phadke	No	Paid Successfully		<a href="#">View</a>	<a href="#">Delete</a>
20/06/2011	100005	B100005	Divani Caravel Hotel	Rakesh Gohil	No	Paid Successfully		<a href="#">View</a>	<a href="#">Delete</a>
20/06/2011	100004	B100004	Divani Caravel Hotel	Rakesh Gohil	No	Unsuccessfull		<a href="#">View</a>	<a href="#">Delete</a>
20/06/2011	100003	B100003	Divani Meteora Hotel	jane mbugua	No			<a href="#">View</a>	<a href="#">Delete</a>
20/06/2011	100002	B100002	Divani Meteora Hotel	Parag Phadke	No	Unsuccessfull		<a href="#">View</a>	<a href="#">Delete</a>
20/06/2011	100001	B100001	Divani Meteora Hotel	Parag Phadke	No	Unsuccessfull		<a href="#">View</a>	<a href="#">Delete</a>

At the bottom left of the table, there is a page number '1'.

- Facility for an exclusive admin control panel with an admin login to manage & monitor the booking engine.
- For Hotel Groups, facility to add users and specify their logins for each hotel in the group.
- Facility to add/manage information of multiple hotel properties including description & images.
- Facility to add/manage information of various room types including description, images & inventory.
- Facility to add/manage information regarding various rate types.

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- Facility to assign rate types to rooms & add/manage the rates incl discounts for travel agents and tour operators.
- Facility to add/manage the product catalogue for each hotel property.
- Facility to add/manage services for each hotel property.
- Facility to block/unblock availability of rooms by date range, week days.
- Facility to view availability information of each and every room type in a calendar form by date range & by hotel.
- Facility to view detailed booking information by date range and by hotel including a search facility to search a booking by reservation no. & guest name. Also view the booking status whether it is successful on the Payment Gateway, Cancelled etc.
- Facility to receive email alerts on any specific admin email id.
- Facility to add/manage promotion codes and assign discounts.
- Facility to view member/guest information and assign promotion codes.
- Facility to collect online payments from guests who book over the phone or email by sending them a link which when clicked will redirect the guest to the payment gateway.
- Standard reports are available showing daily, weekly and monthly bookings.  
Bookings per hotel property, revenue received from online bookings.  
Cancellations Reports.

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## Other Facilities

- Linking the booking engine with existing website.
- Development of a new website fully integrated with the booking engine.

(Development Cost Extra depending on what is required.)